

## How to activate your MyHSA Patient Portal account

1. Open the email from MyHSA (this comes from noreply@iqhealth.com)  
If you do not receive an email invite from MYHSA after signing up, please check your spam folder.
2. Confirm your email address (click on the link within the email)
3. Verify your name and date of birth
4. Answer the "challenge question". This is the last 4 digits of your phone number
5. Click check box, click Next
6. Re-confirm your email address
7. Create a username and password for your account
8. Select security question & enter a security answer
9. Click "create account"

## Accessing your COVID-19 digital vaccine & results

1. Access your account via the hsa.ky website or download the HealthLife app on Google Play or the App Store.
2. Open App & Search "Cayman Islands Health Services Authority"
3. Log-in with username & password
4. Click on COVID Centre, click vaccination verification to show vaccine QR code and HSA PCR results.

## What is MyHSA Patient Portal?

MyHSA is the Cayman Islands Health Services Authority's FREE online patient portal giving you secure access to health information 24 hours a day, 7 days a week.

**If you already signed up for MyHSA Patient Portal, you can simply log in to see your digital vaccination certificate**

